

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case number 2017-00321 - Duke Energy Kentucky rate case
Date: Tuesday, January 30, 2018 10:46:00 AM

Dear Ms. Bishop:

Thank you for your comments on the application of Duke Energy Kentucky for an adjustment in electric rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00321. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at
http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00321.

Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

RECEIVED

By Kentucky PSC at 11:14 am, Jan 30, 2018

-----Original Message-----

From: [REDACTED]
Sent: Monday, January 29, 2018 2:05 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Re: Duke public hearing at Boone county high school

Mr. Melnykovych,

Thanks for info. I have been to many public hearings and it is always difficult to get people to come when it is not easily accessible . A location where people of lower income could attend would be helpful ..Boone County is not known for its poverty..and involving feedback from organizations who work with these individuals to make the impact to this population known would be helpful. I have received no notice from Duke about these hearings. My bill includes 3or 4 pieces of extra small flyers abt light bulbs and help with bills.. nothing about the hearing. It has not been posted many places and the old fashioned way of notifying people through newspapers does not work in this era as newspapers are dying . Duke knows where these people reside as they are people who need help with bills, who have to go to the price gouging corner loan sharks where Duke used to have all their pay centers. I am not sure if they still do as it made me so angry I could no longer address it. Duke felt this was a convenience as often these people need a loan!

That thinking is bigotry as Duke obviously thinks these people deserve to be duped and usury is apparently ok with them.Hopefully one day this loop hole on these outrageous loans will be closed. A plan to include these persons who are most affected by such an abnormal increase would be only fair. Duke knows exactly where they are . I have no idea where Boone County School is and I rarely go to this area as it is the most congested area in Northern Kentucky and is the route to upscale housing in suburbia . These people will not be the ones who have the big problem with and increase.

I see the publicity mentions no increases in the rate for many years I forgot how many. I can tell you my electric and gas bills are higher every year and I have always used the same pattern for use of utilities so there should have been no difference but their certainly was.

The fact Duke says they will use some of the money for home inspections is the biggest joke of all. I have several

properties and have had several of these inspections and they give you info that is so simplified they should be embarrassed . The last one I had the guy could not look at my utility use as they only gave him an electric bill so he could not cover utilities use. Then he said old houses all need insulation ;he did not go anywhere but the first floor and basement ..there are 3 floors. And he thought it hopeless as it was so old there was "not much to do" the best part is that he insisted changing the bulbs in all my lights as he was told that was a priority . I did not appreciate having to store my perfectly good one in a closet where it simply took up room when a packaged one would have been easier to store. I don't store used bulbs ;I use them til they burn out . He also had a huge helmet and huge goggles that would have looked good in a comedy skit. It was brand new equipment from their safety class; someone got hit in head so they bought these monster helmets. That call was the worst excuse for a energy audit I could ever imagine. All of them have been bad but this was a joke . I felt very sorry for the employee as it obviously was given no info on my energy use and had no clue what happens in an old house. Duke obsessed with light bulbs and giving them away . The big things that cost lots of money they do not deal with . This light bulb thing is just like putting a bandaaid on a person whose leg was severed .These audits are a joke. Try a test one have someone make an apt and write down what they got. The answer will Be nothing.

Duke spends a fortune in marketing since they r a Monopoly that is another unnecessary thing. The smart meter is actually for collecting data not to help the consumer; they will use it to justify programs they have already planned . I do not like smartware in my house as it can record many things that are personal . Not once was there given specific info on this device and how to use it for the benefit they say it is. I have had a meter reader from the street in my last 2 houses but they were not in the neighborhood as I caught meter readers lying abt actually reading the meters ;they did not , they made up readings and I caught them . I had to prove it because duke always lies abt mistakes they make . We hAve watched meter readers walk by a half a street and not look at one meter and say they could not get in. Duke owes me money for billing me for a light that was busted out .They have not bothered calling me back. They deserve nothing until they try to actually work with customers in usage . The reasons they gave you to increase these rates are bogus. I am disappointed you fell for it. Thanks for the note. I always appreciate being corrected. It is very impressive . Joy Bishop Sent from my iPhone

Sent from my iPhone

> On Jan 22, 2018, at 9:55 AM, Melnykovich, Andrew (PSC) <Andrew.Melnykovich@ky.gov> wrote:

>

> Ms. Bishop-

>

> Just so there is no misunderstanding - Duke had no input on the date, time or place of the hearing. It was set by the PSC. Although no hearing time could possibly be suitable for everyone, the PSC has found that the end of the work day typically accommodates the greatest number of people.

>

> Andrew Melnykovich

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> Kentucky Public Service Commission

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>

> -----Original Message-----

> From: PSC - Consumer Web Inquiry

> Sent: Monday, January 22, 2018 7:31 AM

> To: Melnykovich, Andrew (PSC) <Andrew.Melnykovich@ky.gov>

> Subject: FW: Duke public hearing at Boone county high school

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> -----Original Message-----

> From: Afteralltheseyea@aol.com [<mailto:afteralltheseyea@aol.com>]

> Sent: Saturday, January 20, 2018 12:52 PM

> To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>

> Subject: Duke public hearing at Boone county high school

>

> The time of this hearing and the location make it difficult for any significant number of persons to attend. It is being held when a high volume of traffic swells to an impassable amount of traffic. The time also is at an awkward time as persons working are usually in transit then . Duke is famous for having no interest in customers and their needs . The convenience is always Dukes. Their appearance of. Community interest in providing grants monies etc that are a form of marketing are prominent but interest in setting up methods for convenience and affordability for. Consumers is not on their radar. AT this time many companies are passing on be the benefits of the tax bill to their consumers. Duke is asking for a 17 percent increase. That is the height of insult to the customer . The location and time of this event clearly indicate Dukes only interest is saying they allowed for input . They have set it up to get as little as possible . Please deny their request. They should be lowering the rates not raising them.

>

> Joy Bishop

> 610 Main

> Covington ky

> Sent from my iPhone

From: Melnykovych, Andrew (PSC)
To: ["J Smith"](#)
Subject: your comments in case number 2017-00321 - Duke Energy Kentucky rate case
Date: Tuesday, January 30, 2018 10:46:00 AM

Dear Ms. Smith:

Thank you for your comments on the application of Duke Energy Kentucky for an adjustment in electric rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00321. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

Andrew Melnykovych

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Andrew.Melnykovych@ky.gov

From: J Smith [REDACTED]
Sent: Thursday, January 18, 2018 3:51 PM
To: andrew.melnykovych@ky.gov; [REDACTED]
Subject: PSC Thursday, February 8,2018, Boone County HS

Andrew, My warmest appreciation for your News Release, Monday, January 8,2018. We the Ratepayers of Duke Energy have many unanswered questions. President Trump's Tax Reduction of corporate rates from 35% to 21% reduces tax costs to Duke's ratepayers, as we pay Duke's corporate taxes, affords a mandate to decrease the total cost of energy bills for NKY Ratepayers. What will happen to Duke's 17.4% rate increase? Duke Energy got a tax cut. Will our bills reflect it? Kentucky Public Service Commission is a non-elected bureaucracy that controls our vital basic life needs. PSC has 67 staffers working for and paid for by the taxpayers of Kentucky (utilities, gas, electric, water,sanitation, and telecommunications).We the Ratepayers

of Kentucky do not have a choice...Duke Energy or nothing! Duke Energy must cease and desist such programs: Demand Side Management (DSM), Smart Meter mandate, Kentucky Solar Power Projects, Profit-sharing mechanism and home energy assistance programs..., just to mention a few, on the pockets of Kentucky Ratepayers.

Lynn J. Good, Chairman, President, Chief Executive Officer: Total Compensation 2016: \$13,458,982.00. When does capitalism cross the line to GREED? Ratepayers are wondering what salaries of Duke Energy's top CEO's have to do with the proposed rate hike of 17.4%? They have plenty to do with the sweetheart deals of Duke Energy's CEO of Progress...\$44 million!

Jeannine Bell Smith
850 Riverwatch Drive
Crescent Springs, KY, 41017



From: Melnykovych, Andrew (PSC)
To: "[Adrienne Gallagher](#)"
Subject: your comments in case number 2017-00321 - Duke Energy Kentucky rate case
Date: Tuesday, January 30, 2018 10:47:00 AM

Dear Ms. Gallagher:

Thank you for your comments on the application of Duke Energy Kentucky for an adjustment in electric rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00321. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00321.

Thank you for your interest in this matter.

Andrew Melnykovych

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Andrew.Melnykovych@ky.gov

From: Adrienne Gallagher [REDACTED]
Sent: Tuesday, January 16, 2018 1:44 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Case 2017-00321 Complaint

I am strongly opposed to the 17.4% rate increase requested by Duke Energy. It is unreasonable and egregious, far exceeding the rate of inflation. I am requesting that you deny this proposed rate increase, case number 2017-00321.

Sincerely,

Adrienne Gallagher
1022 Rose Circle
Park Hills, KY 41011
[REDACTED]

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